



Contact Information
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www.LifeHonor.com

Raw Video (from camera SD card) file(s) Upload Process to
<https://life-honor.filemail.com>

Finding and Preparing files for upload to LifeHonor.com:

If you are using portable Canon video camera, your funeral service video files are on the SD card that comes from the camera. The video files end with the suffix “.mts” – and will have some set of numbers before the suffix. As an example: “00000.MTS” is a video file that will need to be uploaded to the <https://life-honor.filemail.com>

The exact location of the video files on the SD card is as follows:

Computer/SD card/Private/avchd/bdmv/stream/0000.mts

(Once you have located those files on the SD card – LifeHonor suggests you create a folder on your computer and transfer all the applicable “.MTS” files to the computer – and upload from the computer rather than the card.)

When you have recorded a funeral, there may be several files ending with “.MTS” for the individual service. Just look at the “date modified” column, and you will see when the files were recorded. Please prepare ALL the files that have the date of the funeral service. Each video file has a different segment of the memorial service.

(if you are using non-Canon video equipment, the above instructions may not be applicable)

Please rename the file(s) that you plan to upload to LifeHonor (in the following manner)

FH ID# - Deceased Last Name – Deceased First Name – Funeral Director Last Name – Date of Death-file1 (No spaces in the file name)

Example: 31852- Anderson-Paul-Jones-2019-01-07-file1

Once you have completed file renaming – go to <https://life-honor.filemail.com>

In the subject line, your funeral home ID# and name and town.

In the Message area, deceased information of name, date of death and any special instructions to LifeHonor. Drop and Drag files to the form and upload. Thanks!